### **TROUBLESHOOTING**

| Having this problem?  | Please check the following points:   | Having this problem?   |
|---|--|--|
| The unit is not switching on  | Check battery polarity and replace discharged batteries.   | Limited distance range   |
| Flash unit cannot be triggered when the mode "All" is selected                        | Transmitter and receiver must have the same frequency channel settings.  ELSP MODE: transmitter and receiver must have the same synchronisation mode settings: normal or speed sync mode.  Activate the EL-Skyport receiver in all EL-units with built-in receivers. |  |
|   |  | Interference with other 2.4 GHz networks, unreliable triggering      |
|   | to your Canon, Nikon, Olympus or Sony camera.  | HS mode; sync up to 1/8000s  |
| Some units are not triggering when the group mode is selected                         | Check the group settings of the EL-flash unit.     Reduce the distance to any unresponsive unit.     Transmitter and receiver must have the same synchronisation mode settings: normal or speed sync mode.   | , , , , , , , , , , , , , , , , , , ,                                |
| The TEST button works, but the  | Check the hotshoe's fitting.   |  |
| camera will not trigger flash<br>units  | Check the camera's settings (turn hotshoe communication on). Check that the transmitter version corresponds to your Canon, Nikon, Olympus or Sony camera. Check the list of compatible cameras.  | Scanning EL-units:<br>No EL-unit found, or some units<br>are missing |
| Some information is not<br>displayed about Digital RX,<br>Ranger RX or Style RX units | Units equipped with a Transceiver RX are limited in remote<br>features. These units can however be triggered and<br>controlled (but with no visual feedback) by the EL-Skyport<br>Transmitter Plus HS.   |  |
|   |  |  |

# DECLARATION OF CONFORMITY USA AND CANADA

Please check the following points:

Increase the distance from walls and ceilings.

humidity, interferences, obstacles, etc.

use with dedicated HS heads or flashtubes

ODS finetuning helps to optimise HS performance.

Sony cameras and the appropriate transmitter.

Switch on all enabled EL-units, go to setup and rescan.

are operating on the latest Firmware.

· Frequency, group and ELSP mode settings must match with

Ensure that all EL-Skyport Transmitter Plus HS enabled units

FLSP Mode: In speed sync mode the distance range is reduced.

Try another frequency channel for both transmitter and receiver

Reduce the distance between the flash unit and the transmitter.

. Elinchrom Action (previously A) heads are not optimised for the

If there is visible banding please reduce the shutter speed on

HS functionality only works with Canon, Nikon, Olympus or

HS mode. To benefit from better performance, please use flash

units with Pro flashtubes (Standard or S previously) or ideally

. Outdoors, the distance range could be reduced due to

by approximately 50 %, so switch back to normal sync mode.

Reposition the units.

of the EL-unit.

vour camera.

- FN. This device complies with Part 15 of the ECC Rules and with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received. including interference that may cause undesired operation. This product complies with the Canadian ICES-003 Class B specifications,
- FR. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes(1) ce dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada

#### Radiation Exposure Statement

- FN. This equipment complies with portable RE exposure limit in Canada and the LISA set forth an uncontrolled environment and is safe for intended operation as described in this manual. Further RF exposure reduction can be achieved if the product can be kept as far as nossible from the user body
- FR. Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les Etats-Unis et le Canada établies pour un environnement non contrôlé. Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel. La réduction aux expositions RE peut être augmentée si l'appareil peut être utilisé aussi loin que possible du corps de l'utilisateur

#### FCC Class B Compliance note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception. which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this

This device is limited to operation on permissible Part 15 frequencies, and is does not have the ability to be configured by end users or nrefessional installers to operate outside the authorized hands

| nessiona il siamos to operate ottalio e incata incata parios. |   |   |                        |  |
|---|---|---|------------------------|--|
| Product name:   | EL-Skyport Transmitter Plus HS  | Phone:  | +41 21 637 26 77       |  |
| Frade name:   | ELINCHROM   | Fax:  | +41 21 637 26 81       |  |
| Model number(s):  | 19366 for Canon <sup>®*</sup> / 19367 for Nikon <sup>®*</sup><br>19371 for Sony <sup>®*</sup> / 19372 for Olympus <sup>®*</sup> | Email:  | elinchrom@elinchrom.ch |  |
| Name of responsible party:                                    | Elinchrom LTD<br>Av. de Longemalle 11<br>1020 Renens / Switzerland  | 'Canon <sup>®</sup> , Nikon <sup>®</sup> , Olympus <sup>®</sup> and Sony <sup>®</sup> are protected trademarks which do not belong to Elinchrom LTD |                        |  |

# DOWNLOAD THE EL-SKYPORT PLUS TRANSMITTER HS **USER GUIDE**

Obtain the complete user guide using this link:



http://bc.gs/elspths

# DOWNLOAD CONFORMITY

Find your declaration for EC and USA & Canada conformity here:

http://bc.qs/ec



## FIRMWARE UPDATE BY USB PORT

Please download our lastest firmware and follow the instructions:

http://bc.gs/fw



## Please check all security documents before use!

Elinchrom LTD - EL-Skyport Plus Transmitter HS - No guarantee for misprints Av. de Longemalle 11, P. O. Box-458, CH-1020 Renens, Switzerland, E-mail: elinchrom@elinchrom.ch - www.elinchrom.com



is a registered trademark of ELINCHROM LTD, RENENS, SWITZERLAND

# **Ouick Start Guide**

EL-Skyport Transmitter Plus HS

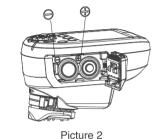




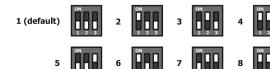
### **INSTALLING THE BATTERIES**

Press the battery compartment cover and slide it across to open the battery cover (See Picture 1). Insert the batteries. Make sure the "+" and "-" battery contacts are correctly oriented (See Picture 2). (Note: Please use 2 pieces of AA alkaline batteries or AA type NI-MH batteries). Replace the battery cover and push back into the locked position.





# FREQUENCY CHANNEL FOR LEGACY EL-SKYPORT

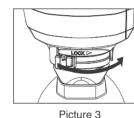


#### **ATTACHING**

- 1. Turn off the camera and the EL-Skyport transmitter.
- 2. Align the EL-Skyport transmitter's hotshoe with the camera's hotshoe mount.
- 3. Slide it all the way on the camera's hotshoe mount.
- 4. Lock the mounting foot from left to right until the locking lever clicks in place. (See picture 3)

# DETACHING

- 1. Unlock: press the lock-release button while sliding from right to left. (see picture 4)
- 2. Slide the EL-Skyport transmitter off the camera's hotshoe mount.



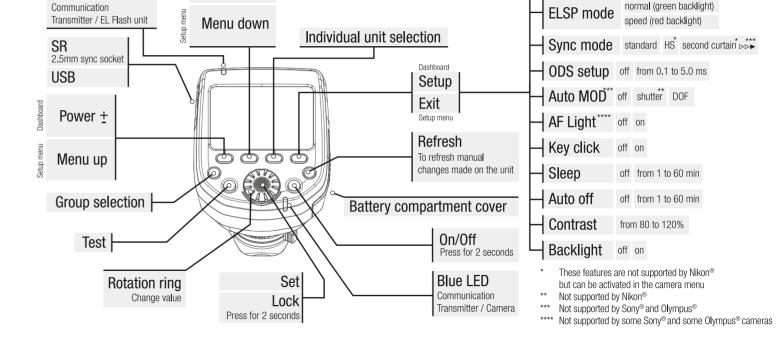


Picture 4

# RESETTING THE TRANSMITTER SETTINGS

- Turn on the EL-Skyport transmitter.
- 2. Press the power ±/menu up and the setup/exit buttons at the same time for 2 sec.

## CONTROL PANEL DISPLAY PANEL - DASHBOARD Number of unit Sync mode -HS: Hi-Sync Modelling lamp ⊳⊳ second curtain Groups S: Shutter \*\* Skyport mode Anni 1 HS OUS ALL (S) DIMIN n: normal Column title EL0500 | 05502 0.8 | off 50115 2.1 off 19₹×500 C0106 2.3 UT Button function title Por± MoJL Select Betup Power settings Setup menu Modelling lamp settings Unit selection **DISPLAY PANEL - SETUP MENU** ন্ত্ৰীn F1 HS ODS ALL (5) **ELUnits** SYNC Mode



Mod: Off/On

Mod±: Free

Green / Red LED

search up to 10 EL-units

Frequency change frequency channel from 1 to 20